

# *Educational Service Center of Medina County*

## **Job Description**

**Title:**        **Technician**

**Reports To:**    Technology Services Director or designee

**Supervises:**    Personnel as directed

**FLSA Status:** NON-EXEMPT

### **Qualifications:**

- Holds a high school diploma and post-secondary training in computer technology field or related field; or a combination of high school diploma, post-secondary training in computer technology, and/or actual work experience in computer technology field.
- Associates Degree and/or A+ certification is Mandatory
- Completes documented evidence of a clear criminal record
- Possesses a valid Ohio driver's license.

### **Description:**

Serves to support computer and data network technology systems in the Medina City School District and its Shared Services partners.

### **Key Functions:**

### **Ethical and Professional Attributes and Behaviors:**

1. Implements the Educational Service Center of Medina County's philosophy of "Making yourself indispensable."
2. Cooperates with the philosophy and operational procedures of the local, city, or joint vocational school; nonpublic school; or other contracted agency.
3. Maintains a positive working relationship with personnel from the county and all contracted schools or agencies.
4. Represents the ESCMC and its service schools with professionalism at all times.
5. Demonstrates integrity and ethical behavior at all times.
6. Maintains confidentiality in all job-related discussions and communications.
7. Takes all necessary and reasonable precautions to protect equipment, materials, and facilities.
8. Maintains accurate, complete, and correct records as required by law, district policy, and administrative regulations.
9. Is regular and prompt in attendance.
10. Dresses professionally and appropriately for the position. Exhibits personal habits and behavior that are professional and appropriate for the position.
11. Seeks opportunities to improve skills and grow professionally.
12. Attends and actively participates in all required/assigned training sessions, meetings, and other responsibilities.
13. Responds quickly to directives from the Superintendent.

**Essential Functions:**

1. Maintains and repairs computer hardware.
2. Remains current on computer and network repair and maintenance skills and requirements.
3. Provides software support, both technical and application.
4. Is an integral member of the Medina County Schools' Educational Service Center technology team.
5. Is an integral member of the assigned organization's technology team.
6. Conducts oneself in a professional manner.
7. Participates/assists in staff development and training programs.
8. Interacts appropriately with end-users.
9. Operates independently in a limited supervised environment.

**Other Duties and Responsibilities:**

As assigned by the Technology Services Director and/or assigned organization's technology director.

**Additional Working Conditions:**

1. Potential exposure to blood, bodily fluids, and tissue
2. Occasional operation of a vehicle under inclement weather/driving conditions
3. Potential interaction among unruly children

**Required Training:**

1. All online trainings currently required by the ESC.
2. Any and all trainings/professional development mandated by the ESCMC, ODE, USDOE, ODH, ORC, OSHA and/or as needed to maintain appropriate certification/licensure for the position held.

**Affirmative Action and EEO Policy**

It is the policy of the Governing Board of the Educational Service Center of Medina County to ensure equal employment opportunity in accordance with Ohio Revised Code 125.111 and all applicable federal regulations and guidelines. Employment discrimination against employees and applicants due to race, color, religion, sex (including sexual harassment), national origin, disability, age (40 years old or more), military status, or veteran status is illegal.

The Governing Board and its employees comply with state and federal equal employment laws, rules, regulations and guidelines. Our Affirmative Action and EEO policy statements are disseminated to all employees, various recruitment sources, and are displayed on all applicable job sites and business locations. Any employees that deliberately violate this policy will be subject to disciplinary action.

**Governing Board Adopted: November 19, 2012**  
**Revised by Governing Board: November 19, 2018**